



NOTES FOR GOODS BEING DELIVERED

PLEASE READ CAREFULLY

1. All goods delivered must be thoroughly checked over and signed for upon delivery.
2. Any damages reported after goods have been signed for as satisfactory may not be entertained.
3. We only send one delivery man, a second delivery man may incur extra charges and can only be by special arrangement, and with prior notice.
4. Please ensure there is someone fit and able to assist our driver with the heavy goods.
5. Delivery directions must be clear.
6. We are not equipped to deliver very heavy goods up large steps, long stairs or awkward situations.
7. Awkward delivery situations can be managed as long as we have prior notice.
8. We only normally allow approximately 45 minutes to unload your goods.
9. Payment of large sums of money by credit card may not be entertained, unless a charge of 2% is obtained. Delivery drivers cannot accept credit cards.
10. The Title of Goods only exchanges when payment is made in full.
11. All goods to be paid for prior to delivery.
12. If your goods are being delivered by a separate courier, payment must be received prior to delivery, courier companies would prefer a business address where there is access to off-loading facilities, as they only do a doorstep delivery.
13. If you are collecting goods clear funds are required prior to collection date.

HEAVY GOODS INCLUDE THE FOLLOWING:

Aga, Rayburn, Esse, Stoves, Range Cookers, Oil/Gas Boilers, Kitchen Units, Worktops, Cast Iron Baths, large Shower Trays and large Shower Cubicles.